

Q: I'm having trouble logging into the CMEgateway.

A: The CMEgateway is not a part of your society website. If you are a first time visitor to CMEgateway you will need to create an account. To do this click on the “Sign Up Now” link located in the lower left corner of the CMEgateway homepage.

Q: I already have an account, but I can't remember my gateway login information.

A: If you have already created an account but can not remember your login information you can request it by using the “Forgot Login” button located under the login fields. Please note that you will need to use the email address that you registered for the gateway with in order to receive your login information.

Q: I can't add my societies to my account.

A: To link your CMEgateway account to a particular society you will need your user name and password for that society. If you do not know your user information then you will need to contact that particular society individually. Login to the gateway to find a list of contact information for each society by clicking on the ‘contact’ tab.

Q: I've added a society to my CMEgateway account, but I'm missing credits.

A: Credits are issued and managed by the individual societies. If you are missing credits or not seeing credits earned, you will need to contact that particular society individually. A list of contact information for each society can be found under the ‘contact’ tab after you have logged into the CMEgateway.

Q: Can I self-enter credits into the CMEgateway?

A: Unfortunately not. The CMEgateway lists society-verified credits only.

Q: Why aren't my credits showing up on my personal ABR page?

A: The ABR updates your credits whenever you login to your ABR page, but only once per day per user. Since the ABR only updates your credits once a day, credits earned after your first visit to the ABR website will not show up until the following day. The ABR will only display your total CME credits per organization per year.

Q: Can one of my other societies become a partner on the CMEgateway?

A: For information on becoming a participating society, please contact [cmegateway@rsna.org](mailto:cmegateway@rsna.org)

## 2007 CME Contacts:

<b><i>Org</i></b>	<b><i>Name &amp; Dept.</i></b>	<b><i>Email</i></b>	<b><i>Phone</i></b>
AAPM	Shantelle Corado Customer Svc.	campep_admin@aapm.org	301/209-3346
AAPM	Michael Woodward Tech Support	woodward@aapm.org	301/209-3391
ABR	Laszlo Otvos Customer Svc.	lotvos@theabr.org	520/790-2900
ABR	Chris Mazzarella Tech Support	mazzarel@theabr.org	520/790-2900
ACR	Judy McCloud Customer Svc.	jmcccloud@acr.org	703/476-1143
ACR	Gene Hsu Tech Support	ghsu@acr.org	703/658-8963
ARRS	Laura Mischler Customer Svc.	lmishler@arrs.org	703/858-4305
ARRS	Keri Sperry Tech Support	edusupport@arrs.org	703/729-3353
ASNR	Angelo Artemakis Customer Svc.	aartemakis@asnr.org	630/571-0220
ASNR	Arthur An Tech Support	aan@asnr.org	630/574-0220
RSNA	Ed Pietrzak Customer Svc.	epietrzak@rsna.org	630/368-3753
RSNA	Bobby Boden Tech Support	rboden@rsna.org	630/590-7768
SIR	Jennifer Roman Customer Svc.	jroman@sirweb.org	703/691-1805
SIR	Phil White Tech Support	pwhite@sirweb.org	703/691-1805
SNM	Carolyn Holmes Customer Svc.	cholmes@snm.org	708/709-9000, X1259
SNM	Ted Reuss Tech Support	treuss@snm.org	708/709-9000, X1236
SPR	Customer Svc.		
SPR	Tech Support		